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KE CONTROL SYSTEMS - WARRANTY POLICY

1. STANDARD WARRANTY PERIOD

NHK MEC will warrant the product for a period of 2 years from the date of purchase or 3 years from the date of manufacturing.

2. COMMERCIAL WARRANTY PERIOD

In cases where the product is installed and used in a commercial application (high duty) the warranty period is 1 year from point of sale or 2 years from date of manufacturing.

3. WARRANTY COVERAGE

NHK MEC will pay credit for a product *after* it has been confirmed to be defective within the applicable warranty period. Malfunction confirmation will be performed by NHK MEC or by KE distributor / dealer on a case by case basis in consultation with NHK MEC.

4. VOID WARRANTY

The following will cause warranty to become void:

- Incorrect installation of product
- Improper or abusive operation of product
- Unauthorized modification or repair of product

Proper installation & operation instructions can be found in KE control system instruction manuals. Contact NHK MEC if any questions

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